

# Warranty Policy



## **For Westquip Manufactured:**

- Generator Sets
- Pump Units
- Power Units
- Light Towers

## **Introduction**

Please notify Westquip before attempting repairs. For warranty service, return the product within its warranty period, at your expense, to your nearest Authorized Service Center.

## **Major Components**

Major components (ie: engines, generator, pump ends) used in the assembly are covered by the Manufacturer's Warranty. A copy of the Manufacturer's Warranty Policy is provided with the complete assembly. It is the purchaser's responsibility to complete and submit warranty registration forms supplied. Major component warranty repairs must be completed by an authorized warranty repair center. Please refer to manufacturer's web site for authorized warranty centers or contact Westquip Diesel Sales.

## **Minor Components**

Westquip uses many different minor components. Examples include gauges, switches, sending units, clutches, exhaust components, vibration isolators, etc. Each one is covered by the original equipment manufacturer's warranty. The terms of these warranties vary but in general cover replacement or repair only of the faulty component. Westquip provides extended warranty to one year or 2,000 hours, whichever occurs first, for minor components incorporated into a Westquip manufactured assembly. Warranty covers the cost of replacement only. Freight, labor, and travel costs are not covered.

## **Westquip Manufactured Components**

Components manufactured by Westquip, including wiring, plumbing, bases, light masts etc. are covered by a one year warranty from date of sale. These components will be replaced or repaired at Westquip's option. We do not accept claims for loss of usage, consequential damages, overtime labour charges, travel or accommodation.

## **WESTQUIP DIESEL SALES LTD**

Edmonton, Alberta: 11162-261 St, Acheson, AB, T7X 6C7 Phone: 780.960.5560

Calgary, Alberta: 285138A Wrangler Avenue, Rocky View County T1X 0X7 Phone: 403.261.0601

Surrey, British Columbia: #409 – 9775 188 Street V4N 3N2 Phone: 778-522-4350

[www.westquip.ca](http://www.westquip.ca)

## **Exclusions**

Westquip's obligation under this limited warranty shall not apply to:

- Any modifications or alterations which were not made by the manufacturer.
- Damage, malfunctions or failures resulting from accidents, abuse, misuse, modifications, alteration, improper servicing, or lack of performance of required maintenance service.
- Loss of operating time, inconvenience, or expense to the user while the equipment is out of operation and damage to equipment powered by an engine.
- Damage caused by prolonged or improper storage of the equipment

## **Related pages**

Warranty Claim Form

Warranty procedures

Manufacturer's warranty statements

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